



## How McNeese State University built success on a new, intuitive platform

Lake Charles, Louisiana | 4-year | Public | 6,500 students

### The challenge



#### Old systems and natural disasters created a perfect storm.

In 2020, McNeese State University (MSU) needed an urgent replacement for their outdated campus dashboard, which had not only required four FTEs to manage its growing complexity, but crashed completely amid back-to-back hurricanes.

### The solution



#### Modern, organized, and future-proof technology.

Ellucian Experience

### The result



#### Recovery paves the way to growth.

After implementing Experience, MSU gained access to an intuitive campus dashboard that simplifies information delivery and can adapt to the needs of students, staff, and administrators alike, all while secured by cloud-based disaster recovery.

## IMPACT



**75%**

decrease in FTE hours required to manage the platform



**6-month**

implementation finished ahead of schedule and under budget



**Increase**

in system availability

“We get more done now, more efficiently, more quickly than we ever did before.”

**Chad Thibodeaux**  
Chief Information Technology Officer  
McNeese State University

CONTACT US  
at [customerimpact@ellucian.com](mailto:customerimpact@ellucian.com) to learn from other customer experiences or to discover more about our solutions.