

Troy University uses dynamic workflows to distribute aid

Troy, Alabama | 4-year | Public | 16,000 students

The challenge



Meeting urgent needs amid massive disruption.

Troy University was among many institutions that received emergency relief funding for pandemic-related challenges, but they had no efficient means of ensuring those funds went to the students who needed them most.

The solution



More effective, efficient campus connections.

Ellucian Ethos
Ellucian Workflow
Ellucian Colleague

The result



Ensuring students don't miss a beat on their journey.

Troy used Ellucian Workflow to prioritize students whose records indicated exceptional need, with a dynamic online form for all other students to apply based on their specific circumstances. Pulling data from Colleague, the form limited access to eligible students, minimized input error with auto-populated fields, and generated reports to distribute relief funding quickly and accurately.

Impact



\$4.3 million

distributed in funding through the Coronavirus Response and Relief Supplemental Appropriations Act (CRRSAA)



\$7.7 million

total emergency relief funding distributed



9,035

students served



Let us help you achieve your goals

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